

INFORMATION ENGINEERING GROUP (IEG)

Making your Business Goals a Reality!

Dir- \mathcal{E} -Access **Factsheet**

Dir- \mathcal{E} -Access is a touch-screen telephone directory system that provides your customers and partners visiting your facilities with a fast and easy way of accessing employee information such as names, extensions, department names and much more.

Dir- \mathcal{E} -Access replaces your existing telephone directory system currently handled by your receptionist and/or main entrance security personnel.

Dir- \mathcal{E} -Access is provided with touch-screen technology and expandable to include swipe card/smart card, bar coding input technology, video surveillance and it can be linked with existing phone systems to provide instant access to personnel.

Dir- \mathcal{E} -Access answers such questions as:
Who is visiting my premises?
Where are they in case of emergency?
How can I resolve hidden labor costs?

Features

- ✓ State of the art architecture using the latest telephony technology which can seamlessly integrate into your current IT environment
- ✓ Push corporate event advertising messages to guests, customers and partners
- ✓ Ensures your customers and partners know exactly where you need them to be
- ✓ Eliminate unnecessary repetitive tasks for main entrance staff
- ✓ Seamless database administration features for employee information modifications
- ✓ Accessible from multiple workstations for easy system administration of information modifications and updates



The Benefits

Provides customers and partners with fast access to your company directory information

User-friendly menu driven interface with built-in microphone requiring no intervention

Immediate visitor assistance available at every step

Update employee contact information such as office extensions, pager numbers, cell-phone numbers, as well as secretaries and designated assistance numbers

Update banner greeting messages for welcoming visitors

Generate detailed guest book logins

Password protection of company directory data

Visitor registration (sign in) prior to admittance

Visitor sign out when visit is completed

On-screen keyboard for quick key-in search criteria

Partial data-entry capabilities for fast access to directory information

Easy to read directory information screen

Multiple auto call transferring (multiple employee extensions, pager, cell-phone with automatic assistance if person is not available)

Multiple search capability (user can search by the employee extension, name, department, or by the company)

On-screen display for immediate auto dialing

Integrated visitor safety procedures and security information

Eliminates any hidden labor cost in a manufacturing installation through accurate employee time reporting

Enhance the productivity of your receptionist



Specifications

Hardware:

Pentium PC minimum 256 MB RAM

Analog Modem (voice enabled)

Touch Screen Monitor

Operating Systems:

Win 2000 and Win XP

Software:

Any relational database

Supports Microsoft suite of products

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